

City of Johannesburg Council 2021-03-24/25

COJ : MAYORAL COMMITTEE 2021-03-16

JOHANNESBURG CITY PARKS AND ZOO

16 AMENDMENT OF TARIFF OF CHARGES FOR CEMETERIES AND CREMATORIA, PARKS, OPEN SPACES, NATURE RESERVES AND ZOO 2021/2022

1 STRATEGIC THRUSTS

Service Delivery Excellence and Good Governance

2 OBJECTIVES

To obtain approval for the amendment of Tariff of Charges for Cemeteries and Crematoria, Parks, Open Spaces, Nature Reserves and Zoo with effect from 1 July 2021.

3 BACKGROUND

Minor tariffs applied by Johannesburg City Parks and Zoo, are a social responsibility that cannot justify cost recovery. Given the nature and lifespan of such facilities, the costing of a percentage allocation will be arguably inappropriate. It should however be noted that fees need to be market related and as such the increase in fees have been adjusted accordingly.

Where cash is accepted (Jhb Zoo) fees are rounded off to the nearest round number to assist in managing change. Where fees are paid via bank transfers, decimal rounding off has been implemented.

ADMINISTRATION FEES

The administration fees are increased by 4.5% as it covers the cost of all administration processes such as printing, paper and telephone costs.

CEMETERIES AND CREMATORIA

Cemeteries and crematoria, since their amalgamation from the former administrations in 1996 have based their tariffs on the categorized grading of the various cemeteries and general activities. Since 1996 the categories have been reduced from the 6 categories to 2 categories due to cemetery development. Also over that period many of the existing cemeteries have become passive [second burials only/reserved graves] and therefore a revamp of the cemetery tariff was deemed necessary to be in line with the community and address the social commitment.

The fees across the board had been increased by **4.5%**, as recommended by the City. Pauper and indigent burials are excluded as the city does not charge any fees for these burials.

16.2

City of Johannesburg Council 2021-03-24/25

COJ : MAYORAL COMMITTEE 2021-03-16

JOHANNESBURG CITY PARKS AND ZOO

The current fees do not cover the required maintenance cost of cemeteries. Costs over the last 4 years were as follows:

Year	Expenditure (R)	Revenue (R)	Shortfall (R)
2015/16	42 876 177.28	20 805 739.48	22 070 437.80
2016/17	43 404 305.79	20 334 301.88	23 070 003.91
2017/18	47 192 875.19	21 388 553.93	25 804 321.26
2018/19	38 246 611.46	23 359 595.00	14 857 016.08
2019/20	42 161 683.00	23 849 903.00	18 311 781.00

Average grave fees in South Africa:

According to Hippo.co.za average grave fees may range from R1 500.00 – R6 600.00 depending on the municipality.

Despite the fact that the costs of maintaining cemeteries cannot be recovered 100% by the revenue raised, the recommendation is to increase fees by the CPI of 4.5% for the financial year 2021/222. The City of Johannesburg does cater for indigent and pauper burials.

PARKS AND OPEN SPACE

Johannesburg City Parks and Zoo used to experience an increase in the usage of the facilities under their control before COVID19. The events are profit driven and JCPZ needs to be more competitive to attract high profile events. The recommended increase for this year is 4.5% as the economy has not proven to be amenable to luxury entertainment for the average citizen and events have not attracted the expected crowds of 15 000 or more people per event.

The fees for large events of 3 000 people or more will be increased by 4.5% for 2021/2022.

ZOO

The tariffs pertaining to the Johannesburg Zoo increased during the previous financial year by 8.3 – 10%. It is proposed that the tariff not be increased for the 2021/22 financial year to lessen the impact that the Covid-19 Lockdown has had on the availability of disposable income.

Fees are rounded off to the nearest round figure to ensure change management is not a challenge.

The admission fees have been benchmarked against similar attractions in the market as well as other non-related competitive entertainment.

16.3

City of Johannesburg Council 2021-03-24/25

COJ : MAYORAL COMMITTEE 2021-03-16

JOHANNESBURG CITY PARKS AND ZOO

Facility	Adult	Child	Student	Pensioner	Group Rates
Montecasino Bird Gardens	R90	R62	N/A	R62	(15 or more) Adult/Teacher – R62 Pensioners – R50 Children (tours) – R56
Two Oceans Aquarium	R200	Under 4 – free (4 – 13) - R95 (14 – 17) - R150	R150	R150	N/A
World of Birds	R130	Under 3 – free (3 – 16) – R50	R85	R85	N/A
Hartbeespoort Dam Snake and Animal Park	R130	(3 – 12) – R60	N/A	N/A	N/A
Lori Park Animal and Owl Sanctuary	R110	(2 – 11) – R80 (12+) – R110	N/A	R50 Monday's – R40	N/A
Cango Wildlife Ranch	R130	R85	N/A	N/A	N/A
East London Zoo	R43	R26	N/A	R26	R16
East London Aquarium	R30	(3 – 18) – R18	N/A	R18	N/A
National Zoo	R110	R75	N/	N/A	N/A
Ushaka Marine World – Sea World Entry	R200	Under 3 free (3 – 12) – R152	N/A	(61+) - R152	N/A
Seaview Predator Park	R100	(3 – 17) – R70	R85	R85	N/A

It should also be noted that the revenue generated does not cover the expenditure required by the Zoo and that the Zoo is underfunded in terms of development and maintenance:

Year	Expenditure	Revenue	Shortfall
2016/17	R57.2 m	R25 m	R 31.1m
2017/18	R61.6 m	R20.6 m	R41m
2018/19	R65.5m	R24.1 m	R41.3 m
2019/20	R90.9 m	R12.6 m	R78.3 m

16.4

City of Johannesburg Council 2021-03-24/25

COJ : MAYORAL COMMITTEE 2021-03-16

JOHANNESBURG CITY PARKS AND ZOO

To improve the Zoo to be competitive in a tourism market, more investment is required for upgrading the facility with its gaining infrastructure. The Zoo will be celebrating 118 years in 2021.

NATURE RESERVES, BOTANICAL GARDEN AND CONSERVATION AREAS

The implementation of entrance fees for nature reserves will begin during the 2021/22 financial year.

In an effort to benchmark the proposed entrance fee structure, JCPZ investigated the fee structures of the City of Cape Town, City of Tshwane, South African National Parks (SanParks) and South African National Biodiversity Institute (SANBI).

City of Tshwane

The tariffs of the Groenkloof, Rietvlei and Bronkhorstspuit Nature Reserves were investigated and entrance fees ranges from R64.00 to R32.00 per person. Lower fees are also offered for children and senior citizens.

Rietvlei Nature Reserve offers season tickets which are valid for six months at R900.00 per adult and R420.00 per child, senior citizen or person with disability.

Groenkloof Nature Reserve offers monthly as well as annual tickets which are for the exclusive use of day visitors. The prices of the monthly tickets ranges from R272.00 per adult to R62.00 for a child between the ages of 3 and 6 years. The prices of the annual tickets ranges from R1 015.00 per adult to R384.00 for a child between the ages of 3 and 12 years. Packages are also available for a family of 4 (2 adults and 2 children) at R990.00 and for a family of 2 (1 adult and 1 child) at R490.00)

City of Cape Town

Three nature reserves were randomly selected – Helderberg, Tygerberg and Blaauwberg Nature Reserves. The entrance fees for these reserves ranges from R25.00 per adult to R17.00 per adult. Fees for children, students and senior citizens are also implemented and ranges from R15.00 to R10.00 per person. In the case of the Helderberg Nature Reserve, a vehicle fee is also charged.

No provision has been made in the tariff structure of these nature reserves for monthly, seasonal or annual tickets.

City of Johannesburg Council 2021-03-24/25

COJ : MAYORAL COMMITTEE 2021-03-16

JOHANNESBURG CITY PARKS AND ZOO**SANBI**

Three national botanical gardens were selected – Walter Sisulu, Pretoria and Kirstenbosch National Botanical Garden. The entrance fees ranges from R60.00 per adult to R40.00 per adult. Fees for children, students and senior citizens are also implemented and ranges from R40.00 to R15.00 per person. All three national botanical gardens offer free entrance to senior citizens on a Tuesday (except public holidays). Walter Sisulu and Kirstenbosch national Botanical Gardens do not offer any other special rate to senior citizens.

SABI does not offer annual tickets to frequent users. Frequent users have to join the South African Botanical Society for an annual fee in order to visit the national botanical gardens for free. Membership are divided into two categories – regional (4 visits to a national botanical garden in your area) or national (unlimited). Membership fees range from R326.00 per person for regional access to R525.00 per person for national access. Provision is also made for family membership.

FACILITY	FEES (PER PERSON)					
	ADULT (R)	CHILD (R)	STUDENT (R)	PENSIONER (60 YEARS AND OLDER) (R)	VEHICLE (R)	LEARNER/ STUDENTS GROUPS (PRE-BOOKED) (R)
Suikerbosrand Nature Reserve	35	25	N/A	25	25 (car) 45 (minibus, 15-30 seats) 70 (bus, 30+ seats)	N/A
Walter Sisulu Botanical Garden – 086 100 1278	60	Children under 6 years free	35 (valid student card)	60 (free entrance on Tuesdays)	N/A	N/A
Kirstenbosch National Botanical Garden	75	Children under 6 years free 20 (6 – 17 years)	40 (valid student card)	(free entrance on Tuesdays, except public holidays)	N/A	N/A
Pretoria National Botanical Garden	40	Children under 6 years free 15 (scholars)	25 (valid student card)	15 (free entrance on Tuesdays)	N/A	2 (pre-school groups per learner)

16.6

City of Johannesburg Council 2021-03-24/25

COJ : MAYORAL COMMITTEE 2021-03-16

JOHANNESBURG CITY PARKS AND ZOO

Helderberg Nature Reserve (City of Cape Town)	25	15 (3 – 17 years, under 3 free)	15 (valid student card)	15 (presentation of ID card)	15 (car) 412 (bus, <25 seater including passenger tariff)	10
Tygerberg Nature Reserve (City of Cape Town)	20	10 (3 – 17 years, under 3 free)	10 (valid student card)	10 (presentation of ID card)	N/A	10
Blaauwberg Nature Reserve (City of Cape Town)	17	10 (3 – 17 years, under 3 free)	10 (valid student card)	10 (presentation of ID card)	25	9
Groenkloof Nature Reserve (City of Tshwane)	45	29 (school, 7 – 17 years) 14 (preschool, 0 – 6 years)	N/A	29	N/A	N/A
Rietvlei Nature Reserve (City of Tshwane)	64	37 (school, 7 – 17 years) 10 (preschool, 2 – 6 years) Under 2, free	N/A	37	N/A	N/A
Bronkhorstspuit Nature Reserve (City of Tshwane)	32	16 (school, 7 – 17 years) 8 (preschool, 2 – 6 years) Under 2, free	N/A	16	N/A	N/A

City of Johannesburg Council 2021-03-24/25

COJ : MAYORAL COMMITTEE 2021-03-16

JOHANNESBURG CITY PARKS AND ZOO

NATURE RESERVE	SEASONAL AND ANNUAL TICKETS
Rietvlei Nature Reserve	Season tickets (only valid for six months, unlimited day entrance) R900 Adult R420 Pensioner, child or person with disability
Groenkloof Nature Reserve	Monthly tickets (for day visitors) R272 Adult R186 Pensioners (60 years or older) and people with disabilities R186 School children (7 – 17 years) R62 Preschool children (3 – 6 years)
	Annual tickets (for day visitors) R1 015 Adult (18 years and older) R384 Child (3 – 12 years) R632 Child (13 – 15 years) R835 Child (16 – 17 years) R990 Family of 4 (two adults and two children) R490 Family of two (one adult and one child)

SanParks

SanParks has a different fee structure when compared to the nature reserves managed by the City of Cape Town and the City of Tshwane. Over and above the normal entry fees, a daily conservation fee is also charged. The fees for the following three SanParks reserves were investigated:

SANPARK	FEE FOR SA CITIZENS AND RESIDENTS (WITH ID)	STANDARD CONSERVATION FEE
Camdeboo National Park	R48 per adult, per day R24 per child, per day	R140 per adult, per day R70 per child, per day
Garden Route National Park (Knysna Lakes)	R38 per adult, per day R19 per child, per day	R152 per adult, per day R76 per child, per day
West Coast National Park (Outside Flower Season)	R66 per adult, per day R33 per child, per day	R100 per adult, per day R50 per child, per day
West Coast National Park (In Flower Season – August and September)	R94 per adult, per day R47 per child, per day	R210 per adult, per day R105 per child, per day

Entrance fees varies from R38.00 to R66.00 per adult and R19.00 to R33.00 per child. The West Coast National Park has a pricing structure for outside flower season which is lower than the pricing structure for in flower season.

City of Johannesburg Council 2021-03-24/25

COJ : MAYORAL COMMITTEE 2021-03-16

JOHANNESBURG CITY PARKS AND ZOO

SanParks also offer regular visitors a Wild Card membership with an annual fee structure as well as different plan options as set out below.

CLUSTERS	CATEGORIES		
	Individual (Any 1 PAX)	Couple (Any 2 PAX)	Family (up to 7 - max 2 adults)
All Parks Cluster Access to 80+ Parks and Reserves around Southern Africa, which are included in the SANParks, Msinsi, EKZNWildlife, Cape Nature and Swazi Clusters Parks.	R720.00	R1 190.00	R1 450.00
SANParks Cluster Access to all 21 of SANParks National Parks in South Africa	R690.00	R1 120.00	R1 345.00
Msinsi Cluster Access to all 6 of Msinsi's Resorts and Reserves near Durban and Pietermaritzburg	R625.00	R1 020.00	R1 210.00
EKZN Wildlife Cluster Access to 25 of KZN Wildlife's Parks and Reserves in KwaZulu-Natal	R655.00	R1 055.00	R1 270.00
CapeNature cluster Access to 24 of Cape Nature's Parks and Reserves in the Western Cape	R625.00	R1 020.00	R1 220.00
Swaziland's Big Game Parks Cluster Access to Big Game Parks of Swaziland's 3 Parks in Swaziland	R515.00	R845.00	R1 035.00
International All Parks Cluster Access to 80+ Parks and Reserves around Southern Africa, which are included in the SANParks, Msinsi, EKZNWildlife, Cape Nature and Swazi Clusters Parks.	R3 265.00	R5 100.00	R6 100.00

A child is anyone who is under 18 at the time of Membership Purchase.

Proposed Fee Structure for JCPZ Nature Reserves and Botanical Garden

The fee structure proposed for JCPZ Nature Reserves and Botanical Garden are based on the one implemented at the Johannesburg Zoo, and influenced by the various facilities investigated.

City of Johannesburg Council 2021-03-24/25

COJ : MAYORAL COMMITTEE 2021-03-16

JOHANNESBURG CITY PARKS AND ZOO

FACILITY	FEES (PER PERSON)				
	Adult (R)	Child (R)	Student (R)	Senior Citizens (60 years and older) (R)	Differently abled persons (R)
Nature Reserves	30	15	15	15	15
Botanical Garden	30	15	15	15	15

Annual membership will have to be considered for regular users of the facilities and the following are suggested based on the 2020/21 tariffs:

TYPE OF ANNUAL MEMBERSHIP	ANNUAL FEE (R)	FEE DIVIDED BY 365 DAYS (R)	ZOO ANNUAL PASSES (FEE DIVIDED BY 365 DAYS)	RIETVLEI NATURE RESERVE (FEE DIVIDED BY 181 DAYS) **	GROENKLOOF NATURE RESERVE (FEE DIVIDED BY 365 DAYS)
Adult	820	2.25	2.25	4.97	0.75
Adult VIP	1090	2.99	2.99	N/A	N/A
Child	500	1.37	1.37	2.32	0.51
Child VIP	670	1.84	1.84	N/A	N/A
Senior Citizen	500	1.37	1.37	2.32	0.51
Senior Citizen VIP	670	1.84	1.84	N/A	N/A
Differently Abled Person	500	1.37	1.37	2.32	0.51
Differently Abled Person VIP	670	1.84	1.84	N/A	N/A

** Rietvlei Nature Reserve only have seasonal tickets valid for 6 months.

4 POLICY IMPLICATIONS

This application for a tariff increase is in line with the common practice to apply for an annual tariff increase to the City of Johannesburg. Johannesburg City Parks and Zoo's tariff principles are in line with the City of Johannesburg's policies of addressing social, economic and financial imperatives.

City of Johannesburg Council 2021-03-24/25

COJ : MAYORAL COMMITTEE 2021-03-16

JOHANNESBURG CITY PARKS AND ZOO

5 FINANCIAL IMPLICATIONS

Tariffs are based on historical structures and adjusted annually.

6 ECONOMIC IMPLICATIONS

Minor tariffs applied by Johannesburg City Parks and Zoo, are a social responsibility that cannot justify cost recovery but fees should be market-related.

7 COMMUNICATION IMPLICATIONS

The relevant information regarding proposed tariffs will be communicated to all the role players in the manner prescribed by the law.

8 LEGAL AND CONSTITUTIONAL IMPLICATIONS

This report has been finalised in conjunction with Legal Services to ensure compliance with all relevant Legislation. It should though be kept in mind that by virtue of Section 28 (6) of the Local Government: Municipal Finance Management Act, 2003 (Act 56 of 2003), once the new tariffs have been determined in respect of the 2014/2015 Financial Year, it may not be further increased during that financial year. For that reason, it is essential to ensure that the proposed increases comply with the budgeted needs of the Council in respect of 2020/21 Financial Year.

IT IS RECOMMENDED

1 That, in terms of Sections 11(3) (i) and 75A (1) of the Local Government: Municipal Systems Act 2000, (Act 32 of 2000) as amended, read with Section 16(2) of the Local Government: Municipal Finance Management.

2 Act, 2003 (Act 56 of 2003), the City of Johannesburg declares its intention to amend with effect from 1 July 2019 its Tariff of Charges:

For: Cemeteries and Crematoria, Parks, Open Spaces, Nature Reserves and the Zoo as set out in Annexure "A".

3 That, in terms of Sections 17(3) (a) (ii) and 22(a) (i) and (ii) of the Local Government: Municipal Finance Management Act, 2003 (Act 56 of 2003) and Sections 21, 21A (1) and 2 of the Local Government: Municipal Systems Act, 2000 (Act 32 of 2000) as amended, the City of Johannesburg:

(1) displays the notice and the documents and notice in the manner prescribed;

City of Johannesburg Council 2021-03-24/25

COJ : MAYORAL COMMITTEE 2021-03-16

JOHANNESBURG CITY PARKS AND ZOO

- (2) **seeks to convey to the local community by means of radio broadcasts covering the area of the City, the information contemplated in Section 21A(c) of the Local Government: Municipal Systems Act, 2000 (Act 32 of 2000) as amended; and**
 - (3) **publishes a notice in the manner prescribed and invites the local community to submit written comments or representations in respect of the City's declared intention to amend or determine Tariffs of Charges.**
- 4 **That in terms of Section 22(b) (i) and (ii) of the Local Government: Municipal Finance Management Act, 2003 (Act 56 of 2003) a copy of the notice and documents be sent forthwith to the National and Provincial Treasury; MEC for local government; as well any other organ of state or municipality affected by the budget to solicit their views.**
- 5 **That the Executive Director: Finance, in conjunction with Director: Legal and Compliance, in consultation with the Council's relevant Departments and all interested parties, report on the comments received in terms of paragraph 2 above with recommendations on the final draft of the Tariffs of Charges for approval.**
- 6 **That the report be submitted to a relevant Section 79 Committee for comment.**

(JOHANNESBURG CITY PARKS AND ZOO)
(Louise Gorden)
(sz)

THE NEXT ITEM FOLLOWS THE ANNEXURES TO THIS ITEM

City of Johannesburg Council 2021-03-24/25

COJ : MAYORAL COMMITTEE 2021-03-16

JOHANNESBURG CITY PARKS AND ZOO

ANNEXURE A

AMENDMENT OF TARIFF OF CHARGES FOR CEMETERIES AND CREMATORIA, PARKS, OPEN SPACES, NATURE RESERVES AND ZOO FOR 2021/2022

What are the major benefits to the Communities of Johannesburg?

To ensure service delivery, through the recovery of costs from users of services.

Which Communities will primarily benefit (if relevant state the region, ward, suburb, or socio economic group, etc.)?

All

If relevant, when will implementation start?

1 July 2021 - Start of the financial year.

If relevant, when will work be completed?

By the end of the financial year 30 June 2022.

What is the total cost of implementation?

This involves recovery of the cost of delivering services.

How will communities be informed of the contents of this report?

The approved tariffs will also be communicated to the community and various stakeholders in the manner prescribed by law. The Council shall consider any representations received in terms of Section 23 of the Act. They also can access it on the City's website.

How can communities be involved in the implementation of this report?

Through ward committees

Who can be contacted to provide additional information and/or clarity?

Louise Gordon
Tel: 011 712 6600

What other information can be given to assist Councilors to communicate the contents of this report to communities?

The various tariff reports.