

## CITY OF JOHANNESBURG VACANCIES

026/2018

## PERMANENT POSITIONS

Department: Group Information Communication Technology & Information Management  
Branch: Application Development & Support

**Deputy Director: ERP Solution Support**

Salary: R41 493.20pm (basic salary excluding benefits)

**Educational Requirements and Experience**

- Relevant IT qualification (NQF Level 7)
- SAP qualifications.
- Minimum 5 years relevant management experience, plus 3 years relevant technical experience, preferably in SAP ERP.
- Local Government experience and knowledge of Municipal Systems Act, Public Finance Management Act and any regulations governing local government.
- Experience synergizing business unit drivers and processes with SAP technology solutions.
- Demonstrated experience working at senior management level.

**Job Description:**

Responsible for anticipating and resolving SAP systems technical problems on an enterprise level. Anticipates SAP industry future directions and relates to future technical needs and projects. Directs SAP ISU, CRM, FI and HCM technical support teams providing applications support for all SAP. Manages solutions in ISU, CRM, FI and HCM SAP. This individual works with a broad range of leaders within and external to the enterprise. Responsible for ensuring development of operations, SAP Solution support budget, resolving resource and SAP schedule conflicts and adherence to ITL standards. Has significant exposure to various SAP modules and financial system users and is capable of interfacing with several levels of management and outside vendors. Has a proven track record of managing diverse technical staff while maintaining a high level of user trust and confidence in the group's knowledge of and concern for user's business needs. Position reports to Director: Application Development and Support.

Contact Person: Sedick Hendricks  
E-Mail: SedickH@joburg.org.za  
Tel No: (011) 407 6767  
Workplace: 222 Smit Street, Braamfontein

Department: Group Information Communication Technology & Information Management  
Branch: Enterprise Program Portfolio & Architecture Management

**Application Architecture****Educational Requirements and Experience**

- Relevant degree/diploma (NQF level 7) eg. Engineering, technology or related field.
- Business and Data Analysis Experience.
- At least five (5) to seven (7) years of Application Architecture or Systems Analysis and/or Architect.
- Minimum three (3) years' experience coordinating and supporting IT business processes.
- Experience in defining and analyzing SQL, Sybase Server replication strategies.
- Experience in data warehousing, ETL and distributed environments.
- Microsoft Desktop Productivity Tools, Visio and System Modeling Tools.
- Experience with Business Process Management, workflow or process modeling, data modeling and tools.
- Strong Microsoft SQL Server, Online Analytical Processing, Digital Theater Systems skills.
- Experience with BI tools such as Hyperion, Crystal Reports, Business Objects, etc.
- Adapt at conducting research into project-related issues and products.
- Solid understanding of current technologies, including Web Enterprise Servers, Java, JavaScript, HTML, Unix, Perl, TCP/IP, SQL, Oracle, various Web tools, common gateway interface (CGI) and exposure to three-tier client/server development.
- Understanding of SAP ERP and Domino Environment.
- Solid understanding of the software development process, including requirements gathering, analysis and design, development tools and technologies, release and version control, contemporary testing methodology and deployment management.
- Overtime may be required to meet unexpected project deadline changes.

**Job Description:**

This information technology professional will conceptualise, design, develop and implement applications of governance, frameworks, and methodology and topology blueprints for computer systems. This role directs the design of new applications from conception underpinned by the strategy for transforming the enterprise's applications architecture to fit the new enterprise-wide architecture. The role defines the major kinds of applications needed to manage the data and support the business functions of the enterprise.

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Department: Group Information Communication Technology & Information Management  
Branch: Enterprise Architecture & Program Portfolio Management

**Data and Information Architecture**

Salary: Rpm (basic salary excluding benefits)

**Educational Requirements and Experience**

- Bachelor degree in Computer Science or equivalent (NQF level 7).
- System Development Experience.
- At least five (5) to ten (10) years of Program/Project Management or IT Management.
- Minimum five (5) years' experience coordinating and supporting IT business processes.
- Ability to facilitate, analyse and record enterprise level architecture assessment issues and results.
- Experience in defining and analyzing SQL, Server replication strategies.
- Experience in data warehousing, ETL and distributed environments.
- Microsoft Desktop Productivity Tools, Visio and System Modeling Tools.
- Experience with Business Process Management, workflow or process modeling.
- Experience with data modeling concepts and tools. Strong Microsoft SQL Server, OLAP, DTS skills.
- Experience with BI tools such as Hyperion, Crystal Reports, Business Objects, etc.
- Solid understanding of current technologies, including Web Enterprise Servers, Java, JavaScript, HTML, Unix, Perl, TCP/IP, SQL, Oracle, various Web tools, common gateway interface (CGI) and exposure to three-tier client/server development.
- Understanding of LOTUS DOMINO and SAP ERP Environment.
- Solid understanding of the software development process, including requirements gathering, analysis and design, development tools and technologies, release and version control, contemporary testing methodology and deployment management.
- Overtime may be required to meet unexpected project deadline changes.

**Job Description:**

This incumbent's main focus will be to ensure that the data assets of an enterprise are supported by a data architecture that aids the enterprise in achieving its strategic goals. The incumbent should cover databases, data integration and the sources of data. Achieve goals via setting up of the enterprise data strategy, standards and policies. Ensure continuous development and maintenance of data and data structures including data definitions, data models, data flow diagrams, etc. (metadata addressing topics such as metadata management, business semantics, data modeling and metadata workflow management. Set up the metadata registry and allow domain-specific stakeholders to maintain their

own data elements, which will often be implemented in a Master Data Management solution which enables centralized management of business critical data.

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Branch: Application Development & Support

**ABAP & CRM Specialist****ABAP HR & Finance Specialist****Educational Requirements and Experience**

- Relevant IT qualification (NQF Level 7) and minimum 3 years' experience.
- At least five (5) years' experience in a support environment ideally within SAP.
- Complete understanding of the SAP functionality.
- Business expertise in the specific area.
- Business process re-engineering skills.
- Escalation/change control process knowledge.
- Application and configuration skills.
- Knowledge of the Fault Logging System.
- Basic Project Management skills.
- Communication and interpersonal relation skills.
- Understanding Council financial legislation, regulations & procedures.
- SAP Certification in the relevant SAP Module.

**Job Description:**

To provide specialist SAP application, support and consulting services in line with service offerings and the CCC Operating Model with a specific focus on the SAP ABAP outputs in the solutions.

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**Authorisations & Security Specialist****Educational Requirements and Experience**

- Relevant IT qualification (NQF Level 7) and minimum 3 years' experience.
- At least five (5) years' experience in a support environment ideally within SAP.
- Complete understanding of the SAP functionality.
- Business expertise in the specific area.
- Business process re-engineering skills.
- Escalation/change control process knowledge.
- Application and configuration skills.
- Knowledge of the Fault Logging System.
- Basic Project Management skills.
- Communication and interpersonal relation skills.
- Understanding Council financial legislation, regulations & procedures.
- SAP Certification in the relevant SAP Module.

**Job Description:**

To provide specialist SAP application, support and consulting services in line with service offerings and the CCC Operating Model with a specific focus on the SAP Authorisations Profiles and Security with regards to access profiles in the solutions.

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**Specialist CPS & Batch Monitoring****Educational Requirements and Experience**

- Relevant IT qualification (NQF Level 7) and minimum 3 years' experience.
- Relevant Functional Certification.
- At least two (2) years' experience in a support environment ideally within Mobile Solutions.
- Complete understanding of the Mobile Solutions functionality.
- Mobile Solutions (all sub-modules) training, knowledge, in-depth understanding, and experience are essential.
- Business expertise in the specific area.
- Business process re-engineering skills.
- Escalation/change control process knowledge.
- Application and configuration skills.
- Knowledge of the Fault Logging System.
- Basic Project Management skills.
- Communication and interpersonal relation skills.
- Understanding Council financial legislation, regulations & procedures.
- Complete understanding of the business process as well as the Mobile Solution including the integration touch points between the different Mobile Solution modules.
- Ability to design the best solution to meet business requirements without compromising the system controls.
- Act as an Advisor to the Assistant Director with regards to specialist area of expertise.

**COMPETENCIES**

- 1. Dynamical**
  - o Independent and self-reliant; conveys a realistic confidence in own ability to select appropriate courses of action and in likely success of own initiatives; able to stand ground in face of opposition.
  - o Makes an immediate positive impression on others.
  - o Enthusiastic and committed.
  - o Proactive and self-starting.
  - o Able to influence attitudes and opinions of others and gain agreement to proposals, plans and ideas; skillful at negotiations.
- 2. Business Awareness**
  - o Attuned to internal changing business environment and alert to changing dynamics within organization; forges links with other departments and establishes useful support networks.
  - o Knowledgeable about financial and commercial matters; focuses on costs, profits, markets, new business opportunities and activities which will bring the largest return.
  - o Has knowledge and experience of a range of different functions; takes account of all the different functions in developing strategy and plans.
  - o Comes up with new and imaginative ideas; identifies fresh approaches; breaks away from tradition.
- 3. Analytical**
  - o Makes rational, realistic and sound decisions based on consideration of all the facts and alternatives available.
  - o Seeks all possible relevant information for problem solving and decision making; consults widely, probes the facts, analyses issues from different perspectives.
  - o Breaks problem into constituent parts and differentiates key elements from the irrelevant or trivial; makes accurate use of logic, and draws sound inferences from information available.

**4. Operational**

- o Committed to the achievement and maintenance of quality; sets high standards of performance for self and others.
- o Concerned to provide a prompt, efficient and personalized service to clients; goes out of way to ensure that individual customer needs are met.

**Job Description:**

To provide specialized technical services and to monitor, diagnose and treat technical issues on the SAP Central Processing Server (CPS) in line with CCOE Operating Model.

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This Vacancy is open to External Applicants AND Employees of the City of Johannesburg

Department: Group Information Communication Technology & Information Management  
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**SAP Business Warehouse Reporting Specialist****Educational Requirements and Experience**

- Relevant IT qualification (NQF Level 7) and minimum 3 years' experience.
- Relevant SAP BI/BW Certification.
- At least two (2) to three (3) years' experience in a support environment ideally within SAP.
- Complete understanding of the SAP functionality.
- SAP R/3 Experience with BW.
- Experience of SAP Business Objects integration with SAP BW.
- Report design and Query Building.
- Working knowledge of ABAP within BW an added advantage.
- Strong analytical skills.
- Good understanding of SAP landscape and architecture.
- Experience in BW Performance tuning.
- SAP Basis and other module, or cross application knowledge and experience will be advantageous.
- Troubleshoot and resolve BW problems.
- Maintain up to date documentation of implemented solutions (both project and support).
- Business expertise in the specific area.
- Business process re-engineering skills.
- Escalation/change control process knowledge.
- Application and configuration skills.
- Knowledge of the Fault Logging System.
- Basic Project Management skills.
- Communication and interpersonal relation skills with the ability to deal with internal and external users.
- Understanding Council financial legislation, regulations & procedures.

**COMPETENCIES**

- 1. Leadership**
  - o Enthuses others and facilitates successful goal accomplishments by promoting a clear sense of purpose, inspiring a positive attitude to work and arousing a strong desire to succeed among team members.
- 2. Dynamical**
  - o Independent and self-reliant; conveys a realistic confidence in own ability to select appropriate courses of action and in likely success of own initiatives; able to stand ground in face of opposition.
  - o Makes an immediate positive impression on others.
  - o Enthusiastic and committed.
  - o Proactive and self-starting.
  - o Able to influence attitudes and opinions of others and gain agreement to proposals, plans and ideas; skillful at negotiations.
- 3. Business Awareness**
  - o Attuned to internal changing business environment and alert to changing dynamics within organization; forges links with other departments and establishes useful support networks.
  - o Knowledgeable about financial and commercial matters; focuses on costs, profits, markets, new business opportunities and activities which will bring the largest return.
  - o Has knowledge and experience of a range of different functions; takes account of all the different functions in developing strategy and plans.
  - o Comes up with new and imaginative ideas; identifies fresh approaches; breaks away from tradition.
- 4. Interpersonal**
  - o Shows consideration, concern and respect for other people's feelings; demonstrates interest in others' opinions; is tolerant of differing needs and viewpoints.
  - o Able to establish and maintain relationships with people at all levels; puts others at ease; promotes harmony and consensus through diplomatic handling of disagreements and potential conflict.
  - o Adaptable; responsive to new ideas; willing and able to adjust to changing demands and circumstances.
  - o Remains calm, objective and in control in stressful situations; maintains a stable performance under pressure; accepts criticism without becoming over defensive.
  - o Resilient and preserving; continues to strive for a goal (as long as it is realistically attainable) even in the face of adversity; copes with disappointments and setbacks.
- 5. Analytical**
  - o Makes rational, realistic and sound decisions based on consideration of all the facts and alternatives available.
  - o Seeks all possible relevant information for problem solving and decision making; consults widely, probes the facts, analyses issues from different perspectives.
  - o Breaks problem into constituent parts and differentiates key elements from the irrelevant or trivial; makes accurate use of logic, and draws sound inferences from information available.
- 6. Operational**
  - o Committed to the achievement and maintenance of quality; sets high standards of performance for self and others.
  - o Concerned to provide a prompt, efficient and personalized service to clients; goes out of way to ensure that individual customer needs are met.

**Job Description:**

To provide specialized technical application support required for a complex SAP system landscape, familiar with all technology aspects of data warehousing. The incumbent should have participated on more than one successful data warehouse project in a key technical role and should have a thorough understanding of front-ends tools, data base engines, data design and the technical infrastructure.

These are employment equity targeted positions and preference will be given to EE targeted groups including people with disabilities.

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**Closing date: 05 June 2018**

The City of Johannesburg is an equal opportunity employer and reserves the right not to make an appointment. Appointment will be made in accordance with the COJ's EE Policy. An application letter together with a comprehensive CV must be forwarded to the contact details as mentioned above.

Applications must contain at least 3 referees.

If you have not heard from us within 6 weeks of the closing date, please consider your application unsuccessful.

