PERMANENT POSITIONS
Department: Group Information Communication Technology & Information Management Branch: Application Development & Support
Technical Specialist: Mobile Applications Development

Educational Requirements and Experience
• Relevant qualification (NQF Level 7) and minimum 3 years’ experience.
• Relevant Functional Certification.
• At least two (2) years’ experience in a support environment ideally within Mobile Solutions and SAP Strategy Management.
• Complete in-depth understanding of the Mobile Solutions.
• Mobile Solutions (all modules) training knowledge, in-depth understanding, and experience are essential.
• Business process engineering skills.
• Experience with various SAP Business Objects (BOBI) tools (WEBI, Design Studio, ALOAP).
• Strong Techno Functional Knowledge in various modules like FI, SCM, CO, CO-PA, Logistics
• Escalation/change control process knowledge.
• Application and configuration skills.
• Knowledge of the Fault Logging System.
• Communication and interpersonal relation skills.
• Understanding Council financial legislation, regulations & procedures.
• Experience or exposure to SAP HANA (added advantage).
• Understanding SOL, Visual Basic and Java, SSN (Netweaver, PAS database and scripting, Configuration of Fiori tiles and Fiori Services/Views).
• Complete understanding of the business process as well as the Mobile Solution including the integration touch points between the different Mobile Solution Modules.
• Ability to design the best solution to meet business requirements without compromising the system controls.

COMPETENCIES
1. Dynamical
• Independent and self-reliant; conveys a realistic confidence in own ability to select appropriate courses of action and in likely success of own initiatives; able to stand ground in face of opposition.
• Makes an immediate positive impression on others.
• Enthusiastic and committed.
• Makes an immediate positive impression on others.
• Has self-starting ability.
• Ability to influence attitudes and opinions of others and gain agreement to proposals, plans and ideas; skillful at negotiations.

2. Business Awareness
• Attuned to internal changing business environment and alert to changing dynamics within organization; forges links with other departments and establishes useful support networks.
• Knowledgeable about financial and commercial matters; focuses on costs, profits, markets, new business opportunities and activities which will bring the largest returns.
• Has knowledge and experience of a range of different business situations and the different Functional Modules in developing strategy and plans.
• Comes up with new and imaginative ideas; identifies fresh approaches; breaks away from tradition.

3. Interpersonal
• Shows consideration, concern and respect for other people's feelings; demonstrates interest in other's opinions; is tolerant of differing needs and viewpoints.
• Able to establish and maintain relationships with people at all levels; puts others at ease; promotes harmony and consensus through diplomatic handling of disagreements and potential conflicts.
• Adaptable; respective to new ideas; willing and able to adjust to changing demands and circumstances.
• Remains calm, objective and in control in stressful situations; maintains a stable performance under pressure; accepts criticism without becoming over defensive.
• Resilient and persuasive; forges links with other departments and establishes useful support networks.
• Knowledgeable about financial and commercial matters; focuses on costs, profits, markets, new business opportunities and activities which will bring the largest returns.
• Makes an immediate positive impression on others.
• Enthusiastic and committed.
• Proactive and self-starting.
• Ability to influence attitudes and opinions of others and gain agreement to proposals, plans and ideas; skillful at negotiations.

3. Business Awareness
• Attuned to internal changing business environment and alert to changing dynamics within organization; forges links with other departments and establishes useful support networks.
• Knowledgeable about financial and commercial matters; focuses on costs, profits, markets, new business opportunities and activities which will bring the largest returns.
• Makes an immediate positive impression on others.
• Enthusiastic and committed.
• Proactive and self-starting.
• Ability to influence attitudes and opinions of others and gain agreement to proposals, plans and ideas; skillful at negotiations.

4. Analytical
• Makes rational, realistic and sound decisions based on consideration of all the facts and alternatives available.
• Seeks all possible relevant information for problem solving and decision making; consults widely, probes the facts, analyses issues from different perspectives.
• Brings into play a range of technical expertise and differentiates key elements from the irrelevant or trivial; makes accurate use of logic; and draws sound inferences from information available.

5. Operational
• Committed to the achievement and maintenance of quality; sets high standards of performance for self and others.
• Concerned to provide a prompt, efficient and personalized service to clients; goes out of way to ensure that individual customer needs are met.

Job Description:
To provide specialized technical services and to monitor, diagnose and treat technical issues on Mobile Application Development system in line with CCOE Operating Model.

These are employment equity targeted positions and preference will be given to EE targeted groups including people with disabilities.

Contact Person: Sedick Hendricks
E-Mail: allocated per position as per below
Tel No: (011) 407 6767
Workplace: 222 Smit Street, Braamfontein

Department: Group Information Communication Technology & Information Management Branch: ERP SS (SA) COOE
Technical Specialist: XI & Workflow

Educational Requirements and Experience
• Relevant qualification (NQF Level 7) and minimum 3 years’ experience.
• Relevant SAP Functional Certification from SAP Woodhead.
• At least five (5) years’ experience in a support environment ideally within SAP.
• Complete understanding of the Mobile Solutions.
• SAP XI/ABAP/Workflow (all modules) training knowledge, in-depth understanding, and experience are essential.
• Specific areas of interest are SAP XI/ABAP/Workflow, SAP Basis and other module or cross application knowledge and experience will be advantageous.
• Business expert in the specific area.
• Business process re-engineering skills.
• Escalation/change control process knowledge.
• Application and configuration skills.
• Knowledge of the Fault Logging System.
• Basic Project management skills.
• Communication and interpersonal relation skills.
• Understanding Council financial legislation, regulations & procedures.
• Complete understanding of the business process as well as the SAP Solution including the integration touch points between the different SAP Functional Modules.
• Ability to design the best solution to meet business requirements without compromising the system controls.

COMPETENCIES
1. Leadership
• Enthusiastic and faciliates successful goal accomplishments by promoting a clear sense of purpose, inspiring a positive attitude to work and assuring a strong desire to succeed among team members.

2. Dynamical
• Independent and self-reliant; conveys a realistic confidence in own ability to select appropriate courses of action and in likely success of own initiatives; able to stand ground in face of opposition.
• Makes an immediate positive impression on others.
• Enthusiastic and committed.
• Makes an immediate positive impression on others.
• Proactive and self-starting.
• Ability to influence attitudes and opinions of others and gain agreement to proposals, plans and ideas; skillful at negotiations.

3. Business Awareness
• Attuned to internal changing business environment and alert to changing dynamics within organization; forges links with other departments and establishes useful support networks.
• Knowledgeable about financial and commercial matters; focuses on costs, profits, markets, new business opportunities and activities which will bring the largest returns.
• Has knowledge and experience of a range of different business situations and the different Functional Modules in developing strategy and plans.
• Comes up with new and imaginative ideas; identifies fresh approaches; breaks away from tradition.

4. Interpersonal
• Shows consideration, concern and respect for other people's feelings; demonstrates interest in other's opinions; is tolerant of differing needs and viewpoints.

5. Operational
• Committed to the achievement and maintenance of quality; sets high standards of performance for self and others.
• Concerned to provide a prompt, efficient and personalized service to clients; goes out of way to ensure that individual customer needs are met.

Job Description:
To provide technical support in the development of SAP integration and support projects and to provide specialized consulting service in line with CCOE Operating Model.

Contact Person: Sedick Hendricks
E-Mail: allocated per position as per below
Tel No: (011) 407 6767
Workplace: 222 Smit Street, Braamfontein

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Appointment will be made in accordance with the COJ's EE Policy.

Applications must contain at least 3 referees.