PERMANENT POSITIONS

Department: Group Information Communication Technology & Information Management

Branch: Application Development & Support

Technical Specialist: Mobile Solutions Software Engineer

Educational Requirements and Experience • Relevant IT qualification (NQF Level 7) and minimum 3-year experience. • Relevant SAP Functional Certification from SAP Woodmead. • At least two (2) years’ experience in a support environment ideally within SAP. • Good understanding of the SAP CRM Functional functionality. • SAP R/3 (all modules) training knowledge, in-depth understanding, especially in the areas of integration of relevant are SAP R/3 ISU, CRM, CRM Functional System and CRMFI), Business expert in the specific area. • Business process engineering skills. • Application and configuration skills. • Good knowledge of CRM CRMFI). Business expert in the specific area. • Communication and interpersonal relation skills. • Complete understanding of the business process as well as the SAP Solution integration touch points between the different SAP Functional Modules. • Able to design the best solution to meet business requirements without compromising the system controls.

COMPETENCIES

1. Dynamic
• Independent and self-reliant: conveys a realistic confidence in own ability to select appropriate courses of action and in likely success of own initiatives; able to stand ground in face of opposition. • Makes an immediate positive impression on others. • Enthusiastic and committed. • Proactive and self-starting. • Able to influence attitude and options of others and gain agreement to plans, projects and ideas; skilful at negotiations.

2. Business Awareness
• Ability to design the best solution to meet business requirements without compromising the system controls.

3. Interpersonal
• Shows consideration, concern and respect for other people’s feelings; demonstrates interest in others; this is likely to bring the largest return.

4. Analytical
• Makes rational and realistic and sound decisions based on consideration of all the facts and alternative possibilities; this is likely to bring the largest return.

Technical Specialist: Functional Middleware Integration CRM

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These are employment equity targeted positions and preference will be given to SE targeted groups including people with disabilities.

Closing date:05 June 2018

The City of Johannesburg is an equal opportunity employer and reserves the right not to make an appointment. Applications will be made in accordance with the CC01 (ESI) Policy.

An application letter together with a comprehensive CV must be forwarded to the contact details as mentioned above.

Applications must contain at least 3 referees.

If you have not heard from us within 6 weeks of the closing date, please consider your application unsuccessful.